

# Visitor Code of Conduct

NAS Media Ltd

# **Visitor Code of Conduct**

### Purpose

The purpose of this code of conduct is to:

- ensure the safety and wellbeing of children and young people is paramount when adults, young people or children are using the internet, social media, or mobile devices.
- provide visitors with the overarching principles that guide our approach to online safety
- ensure that, as an organisation, we operate in line with our values and within the law in terms of how we use online devices.

The Code of Conduct aims to help us protect children and young people from abuse and reduce the possibility of unfounded allegations being made. It has been formed by the views of children and young people.

NAS Media Ltd is responsible for making sure everyone taking part in our services has seen, understood and agreed to follow the Code of Conduct, and that they understand the consequences of inappropriate behaviour.

This Code of Conduct applies to all visitors of NAS Media Ltd's virtual events.

# Legal Framework

This policy has been drawn up on the basis of legislation, policy and guidance that seeks to protect children in the United Kingdom. Summaries of the key legislation and guidance are available on:

- online abuse: <a href="https://learning.nspcc.org.uk/child-abuse-and-neglect/online-abuse">https://learning.nspcc.org.uk/child-abuse-and-neglect/online-abuse</a>
- bullying: <a href="https://learning.nspcc.org.uk/child-abuse-and-neglect/bullying">https://learning.nspcc.org.uk/child-abuse-and-neglect/bullying</a>
- child protection: https://learning.nspcc.org.uk/child-protection-system

#### We believe that:

- Children and young people should never experience abuse of any kind.
- Children should be able to use the internet for education and personal development, but safeguards need to be in place to ensure they are kept safe at all times.
- We have a responsibility to promote the welfare of all children and young people, to keep them safe and to practice in a way that protects them.
- The welfare of children is paramount in all the work we do and in all the decisions we take all children, regardless of age, disability, gender reassignment, race, religion or belief, sex, or sexual orientation have an equal right to protection from all types of harm or abuse.

# Visitor Responsibilities

As a visitor, you should:

- cooperate with others
- be friendly
- be helpful
- have good manners
- treat people with respect
- take responsibility for your own behaviour
- talk to the NAS team about anything that worries or concerns you, and report behaviour that you deem to be inappropriate
- follow this code of behaviour and other rules (including the law)
- join in and have fun!

#### You shouldn't:

- share ANY personal information with anybody even if they ask for it
- pretend to be anybody that you aren't
- be disrespectful to stand representatives or other attendees
- bully other people
- behave in a way that could be intimidating
- be abusive towards anyone.

What happens if I decide not to follow the code of behaviour?

This code of behaviour is part of our process for making sure everyone who takes part in our services receives the support they need.

#### Minor or first-time incident

If you behave in a way that doesn't follow our behaviour code, our team will remind you about it and ask you to comply with it. They will give you an opportunity to change your behaviour. This gives you the chance to think and to plan how you could behave differently, with support from our team.

#### Formal warning:

If you continue not to follow the code of behaviour after your first reminder, or if your behaviour is more serious, you will be given a formal warning by the team. We will record what happens and inform your education establishment if this is appropriate. We will also talk with you about what happened and agree what support you need to improve your behaviour in the future.

## Final warning:

If the support we have put in place isn't helping you to change your behaviour, we may need to give you a final warning. Again this will be recorded, and we'll inform your education establishment as appropriate. At this point, it may become necessary to block your access to the virtual event.